



Grove House Primary School, Myers Lane, Bradford, BD2 4ED

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Pennine Academies Yorkshire <https://paymat.org/>



17th May 2024

From September 2024 we are going to be a cashless school, therefore we will start using Parent Pay for trip payments and breakfast club payments. Using one system for payments will simplify things for you, rather than logging into two systems to make payments.

If you have not used ParentPay before, please make sure you have created an account.

Before you can activate a ParentPay account, you will need the activation letter which the office will be sending out.

Please see below a step by step guide of how to set up your account:

1 Go to www.parentpay.com

2. Type in the username and password provided in the activation letter from school, be sure not to confuse the letter l (for lima) with the number one (1) and the number 0 (zero) with the letter o (for oscar). NB The user details are case sensitive and for one-time use only. They will become invalid after account activation

3. Confirm the details are correct and enter the date of birth for your child and click Confirm

4. Follow the on-screen instructions to successfully activate the account. You will need to enter in their name, an email address and select a password for the account (your email address will become your username) Read the ParentPay terms and conditions and click in the box to accept at the bottom of the page then click Activate account.

5. A verification email will be sent to the user. They will need to click on the link within the email to complete the process and access their account.

Please make sure that your balance on Arbor is zero by the end of term as we will be unable to make any refunds.

If you need any help in setting your account up please contact the office.

Yours sincerely,

Mrs A Summerscales
Headteacher

